

GENERAL INFORMATION	
Name of formality	License to Operate Internet Service Provider (ISP) Business
Type of formality	License
Date of last modification	04.05.2020
Responsible Authority	Telecommunication Regulatory Authority
Who should apply for this formality?	Any individual or legal entity that intends to operate an internet service business provided to any individual, entity, and organization. The internet service provider is a kind of telecommunication service that provides internet access to customers with a wired or wireless connection. There are 3 types of licenses:- Type 1: is a license for an Internet service provider with its own network, and it can provide services across the country.- Type 2: is a license for an internet service provider with or without its own network, and it can be served in any province/city.- Type 3: is a license for an internet service provider with or without its own network, and it can be provided in any district.
Qualifications needed by the business to get the formality	1. Have an application form, a feasibility study and other documents as determined by the Post, Telecommunication and Communications Sector;2. Have staff with sufficient knowledge, skills, and experience related to the work;3. In the case of the use of telecommunication resources and/or telecommunication networks, it has to obtain the license from the Postal, Telecommunication and Communications Sector;4. Shall not be during the seize assets, bankruptcy process, or be convicted as a bankrupt under the laws of Lao PDR;5. Shall comply with other qualifications defined by the Post, Telecommunication, and Communication Sector.

LEGAL FRAMEWORK			
Name	Number	Date	Comment
Order on Licensing of Internet Service Provider Business (ISP)	2530/MOPT	22.09.2015	Article 6, 7, 8This decision is under the amendment process (waiting to put to Lao national gazette)

Law on Telecommunication (Revised)	09/NA	21.12.2011	Article 22, 23, 24.
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REQUIRED DOCUMENTS FORMALITIES		
Name	Type	Comment
#{SUPPORT_NAME}	#{SUPPORT_TYPE}	#{SUPPORT_COMMENT}

LIST OF ATTACHED DOCUMENTS FOR FIRST TIME APPLICATION		
Name of document	Type of document	File of document
#{ATTACHMENT_NAME}	#{ATTACHMENT_TYPE}	#{ATTACHMENT_FILE}

LIST OF ATTACHED DOCUMENTS FOR RENEW APPLICATION		
Name of document	Type of document	File of document
#{ATTACHMENT_NAME_RENEW}	#{ATTACHMENT_TYPE_RENEW}	#{ATTACHMENT_FILE_RENEW}

MEAN OF PRESENTATION		
Means of presentation	At the Authority Offices	
Address of authority	ອົງການດັດສິມໂທລະຄົມມະນາຄົມ, Ministry of Post and Telecommunication	
Time it takes to the authorities to process the formality	0	License type 1: 30 working days License type 2: 20 working days License type 3: 15 working days.

RENEWAL INFORMATION	
Does the formality have a validity or an expiration date?	How long will the formality be valid for? (in months)
YES	0
What is the process and conditions to get the formality?	

What is the process and conditions to renew the formality?	1. Terms for the license are as follow: (i) 5 years for Type 1; (ii) 3 years for Type 2; and (iii) 3 years for Type 3; 2. The renewal shall be undertaken within 30 working days, and it shall meet all required conditions defined in the law.
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ISSUING FEES				
Has application fees?	Service fees businesses need to disburse	Certificate fees businesses need to disburse	Application fees businesses need to disburse	Total fees businesses need to disburse
YES	5000000.00	50000.00	0.00	5050000.00
Comments	Refer to the presidential Ordinance No. 003/PO. Noted: the ordinance is currently under the amendment process (waiting for approval)			
ADDITIONAL ISSUING FEES				
Additional fee names				
NO	0.00	0.00	0.00	0.00
Additional fee comments				

RENEWAL FEES				
Has renewal fees?	Service fees businesses need to disburse	Certificate fees businesses need to disburse	Renewal fees businesses need to disburse	Total renewal fees businesses need to disburse
YES	5000000.00	50000.00	0.00	5050000.00
Comments	Reference: Presidential Ordinance 003/PO. Currently, this ordinance is under the amendment process (waiting for approval)			
ADDITIONAL RENEWAL FEES				
Additional renewal fees names				
NO	0.00	0.00	0.00	0.00

Additional renewal fees c omments	
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